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LAMPIRAN

Lampiran 1
KUISIONER PENELITIAN

Bogor, Agustus 2023

Nomor : -
Lampiran : Kuesioner
Hal : Pengisian Kuesioner

Kepada Yth.
Pelanggan PT Sinar Jaya Megah Langgeng
di
Tempat

Assalamu'alaikum wr. wb. Dengan hormat,

Saya yang bertanda tangan di bawah ini:

Nama : ARDITIAS MEIDA TAMARA
NPM : S1-19180188

Jurusan : Manajemen
Institusi : Universitas Binaniaga Indonesia
Judul Skripsi : Pengaruh Kualitas Pelayanan Dan Harga Tiket Bus
Bandara Soekarno - Hatta Di Kota Jakarta Terhadap
Kepuasan Pelanggan Bus Sinar Jaya Megah Langgeng

Sedang menyusun sebuah karya ilmiah (skripsi) sebagai salah satu syarat untuk memperoleh gelar Sarjana Management (S.M.). Untuk itu, saya memohon kesediaan bapak/ibu untuk menjawab semua pertanyaan pada kuesioner yang terlampir secara jujur dan terbuka. Informasi yang diperoleh melalui kuesioner ini bersifat ilmiah dan hanya dipergunakan untuk kepentingan penelitian.

Demikian permohonan saya, atas kesediaan Bapak/Ibu dalam meluangkan waktu untuk mengisi kuesioner dan menyatakan pendapat dalam penelitian ini, saya ucapkan terima kasih.

Hormat Saya,

ARDITIAS MEIDA TAMARA

KUESIONER

Profil Responden

Mohon isi dengan memberi tanda check list (√) pada data, sebagai berikut:

Usia : 17–20 tahun ☐ 21 – 24 tahun ☐

25–28 tahun ☐ > 28 tahun ☐

Jenis Kelamin : Pria ☐ Wanita ☐

Jenjang Pendidikan : SMA ☐ Diploma ☐

S1 ☐ S2 ☐

Lama Jadi Pelanggan: 0–1 tahun ☐ 2 – 3 tahun ☐

4 –5 tahun ☐ > 5 tahun ☐

Petunjuk Pengisian Kuesioner

Bapak/Ibu diminta untuk menjawab pertanyaan dibawah ini, kemudian dimohonkan menjawab pernyataan tersebut dengan memberikan tanda check list (√) satu dari lima alternatif jawaban yang terdapat dalam pernyataan tersebut. Keterangan :

Sangat Setuju	(SS)	= 5
Setuju	(S)	= 4
Netral	(N)	= 3
Tidak Setuju	(TS)	= 2
Sangat Tidak Setuju	(STS)	= 1

DAFTAR PERTANYAAN

No.	Pernyataan	SS	S	N	TS	STS
Kualitas Pelayanan (X1) Kotler & Keller (2016:440)						
Keandalan (<i>Reliability</i>)						
1.	PT Sinar Jaya Megah Langgeng konsisten dalam melayani pelanggan					
2.	Armada Bus PT Sinar Jaya Megah Langgeng sangat bagus					
Ketanggapan (<i>Responsiveness</i>)						
3.	Karyawan PT Sinar Jaya Megah Langgeng, sangat cepat merespon keluhan pelanggan					
4.	Pembelian tiket bus PT Sinar Jaya Megah Langgeng, sangat mudah (bisa lewat telephone)					
Jaminan (<i>Assurance</i>)						
5.	PT Sinar Jaya Megah Langgeng, memberikan Jaminan kenyamanan pelanggan.					
6.	PT Sinar Jaya Megah Langgeng, memberikan asuransi kepada penumpang.					
Empati (<i>Empathy</i>)						
7.	PT Sinar Jaya Megah Langgeng, memberikan perhatian kepada penumpang lansia					
8.	PT Sinar Jaya Megah Langgeng, menjamin keamanan barang bawaan penumpang					
Berwujud (<i>Tangibles</i>)						
9.	Armada Bis PT Sinar Jaya Megah Langgeng, memiliki fasilitas yang lengkap, seperti, AC, tempat duduk yang nyaman					
10.	Armada Bis PT Sinar Jaya Megah Langgeng, layak operasional					

No	Pernyataan	SS	S	N	TS	STS
Variabel Harga (X2), Kotler & Amstrong (2016:78)						
Keterjangkauan Harga						
1.	Harga tiket PT Sinar Jaya Megah Langgeng terjangkau oleh pelanggan.					
2.	Harga tiket PT Sinar Jaya Megah Langgeng, lebih mahal dari kompetitor sejenis					
Kesesuaian Harga dengan Kualitas Produk						
3.	Harga tiket PT Sinar Jaya Megah Langgeng sesuai dengan harapan saya					
4.	Harga tiket PT Sinar Jaya Megah Langgeng mahal, fasilitas kurang baik					
Daya Saing Harga						
5.	Harga tiket PT Sinar Jaya Megah Langgeng lebih murah dibandingkan perusahaan lain					
6.	PT Sinar Jaya Megah Langgeng memberikan diskon setiap bulan					
Kesesuaian harga dengan manfaat						
7	Harga tiket PT Sinar Jaya Megah Langgeng sesuai dengan manfaat yang dirasakan					
8	Harga tiket PT Sinar Jaya Megah Langgeng, kelas eksekutif sangat mahal sesuai dengan fasilitas yang diberikan kepada pelanggan					
Kepuasan Pelanggan (Y) Kotler (2017:46)						
Proses peningkatan kualitas pelayanan dan rasa senang						
1.	PT Sinar Jaya Megah Langgeng, sudah terkenal					
2.	Pelayanan PT Sinar Jaya Megah Langgeng, sangat bagus					

No	Pernyataan	SS	S	N	TS	STS
Proses manajemen sediaan						
3.	Karyawan PT Sinar Jaya Megah Langgeng sangat ramah					
4.	Manajemen PT Sinar Jaya Megah Langgeng sangat menjaga performa bus yang dioperasikan					
Proses pemesanan sampai dengan pembayaran						
5	Pemesanan tiket di PT Sinar Jaya Megah Langgeng sangat cepat					
6	Pembayaran tiket di PT Sinar Jaya Megah Langgeng bisa menggunakan kartu kredi, transfer					
Proses pelayanan kepada konsumen						
7.	PT Sinar Jaya Megah Langgeng selalu merespon keluhan pelanggan					
8.	PT Sinar Jaya Megah Langgeng memberikan kompensasi kepada pelanggan apabila pelayanan tidak memuaskan					

LAMPIRAN 2
HASIL TABULASI UJI VALIDITAS VARIABEL KUALITAS
PELAYANAN (X1)

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
1	5	4	5	5	5	5	4	5	5	5	53
2	4	4	4	4	4	4	4	4	4	2	40
3	2	2	2	1	1	2	2	2	1	1	18
4	4	4	4	4	4	4	4	4	4	4	44
5	5	4	5	5	5	5	4	5	5	5	53
6	5	4	4	4	5	4	4	4	4	5	47
7	5	4	5	5	4	4	4	4	5	4	48
8	5	5	5	5	5	5	5	5	5	2	50
9	2	2	4	4	4	4	4	4	4	4	40
10	3	4	4	5	4	4	4	4	5	4	45
11	3	3	4	2	3	1	3	5	2	3	30
12	5	5	5	5	5	5	5	4	5	5	54
13	2	2	2	1	1	2	2	2	1	1	18
14	3	4	4	5	4	4	4	4	5	4	45
15	3	4	3	3	4	3	4	3	3	4	37
16	5	4	4	5	4	5	4	3	5	4	48
17	5	5	5	5	5	4	5	4	5	5	52
18	5	5	5	5	5	5	5	5	5	5	55
19	5	4	5	5	5	5	4	5	5	5	53
20	3	3	3	3	3	2	3	2	2	3	30
21	3	3	3	3	3	3	3	3	3	2	31
22	3	3	3	3	3	3	2	3	4	3	34
23	3	4	3	3	4	3	4	3	3	4	37
24	5	4	5	5	5	5	4	5	5	5	53
25	5	4	4	4	5	4	4	4	4	5	47
26	5	4	5	5	4	4	4	4	5	4	48
27	5	5	5	5	5	5	5	5	5	5	55
28	2	3	4	2	4	4	4	4	4	4	39
29	3	4	4	5	3	4	4	3	5	3	42
30	3	3	4	2	3	1	3	5	2	3	30
Total	116	113	122	118	119	113	115	117	120	113	

HASIL TABULASI UJI VALIDITAS VARIABEL HARGA (X2)

No	X2.1	X2.2	X2.3	X2.4	X2.5	X2.6	X2.7	X2.8	TotalX2
1	5	4	5	5	5	5	5	5	44
2	3	4	4	5	4	4	4	4	37
3	3	3	3	3	3	3	3	3	27
4	4	4	4	4	4	4	4	4	36
5	2	2	2	1	1	2	2	2	16
6	5	5	5	5	5	4	5	4	43
7	5	4	5	5	5	5	5	5	44
8	5	4	4	4	5	4	4	4	38
9	5	4	5	5	4	4	5	4	41
10	5	5	5	5	5	5	5	5	45
11	4	4	4	4	4	4	4	4	36
12	2	2	2	1	1	2	2	2	15
13	5	5	5	5	5	5	5	5	45
14	4	4	4	4	4	4	4	4	36
15	5	5	5	5	5	4	5	4	43
16	4	4	4	4	4	4	4	4	36
17	2	2	2	1	1	2	2	2	16
18	5	4	5	5	5	5	5	5	44
19	5	4	4	4	5	4	4	4	38
20	2	2	2	1	2	2	2	2	16
21	4	4	4	4	4	4	4	4	36
22	3	4	4	5	4	4	4	4	37
23	3	3	3	3	3	3	3	3	27
24	4	4	4	4	4	4	4	4	36
25	2	2	2	1	1	2	2	2	16
26	4	4	4	4	4	4	4	4	36
27	5	4	5	5	5	5	5	5	44
28	3	4	4	5	3	4	4	4	36
29	3	3	4	2	3	2	4	1	24
30	5	5	5	5	5	5	5	5	45
Total	116	112	118	114	113	113	118	112	

**HASIL TABULASI UJI VALIDITAS VARIABEL KEPUASAN
PELANGGAN (Y)**

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
1	5	4	5	5	5	4	5	5	38
2	5	4	4	4	5	5	4	4	35
3	2	3	3	3	2	3	3	3	22
4	5	5	5	5	5	2	5	5	37
5	5	5	5	5	5	5	5	5	40
6	4	5	5	4	4	4	5	5	36
7	5	4	4	5	5	5	4	4	36
8	3	5	5	5	3	3	5	5	34
9	5	5	5	5	5	5	5	5	40
10	5	5	5	5	5	5	5	5	40
11	4	4	4	4	4	5	4	4	33
12	4	3	3	5	4	3	3	3	28
13	4	4	4	3	4	4	4	4	31
14	5	5	5	5	5	5	5	5	40
15	4	4	4	4	4	3	4	4	31
16	4	4	4	4	4	4	4	4	32
17	4	4	4	5	4	4	4	4	33
18	5	5	5	5	5	5	5	5	40
19	4	4	4	4	4	3	4	4	31
20	2	2	2	3	2	2	2	2	17
21	4	4	4	4	4	4	4	4	32
22	5	4	4	4	5	5	4	4	35
23	2	3	3	3	2	3	3	3	22
24	5	5	5	5	5	2	5	5	37
25	5	5	5	5	5	5	5	5	40
26	4	5	5	4	4	4	5	5	36
27	5	4	4	5	5	5	4	4	36
28	4	3	3	5	4	3	3	3	28
29	4	4	4	3	4	4	4	4	31
30	5	5	5	5	5	5	5	5	40
Total	127	126	127	131	127	119	127	127	

LAMPIRAN 3

HASIL UJI VALIDITAS VARIABEL KUALITAS PELAYANAN (X1)

[illegible]

Kualitas Pelayanan	Pearson Correlation	.708**	.847**	.739**	.790**	.827**	.750**	1	.544**	.780**	.789**	.875**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385	385	385
Kualitas Pelayanan	Pearson Correlation	.586**	.537**	.717**	.414**	.615**	.285**	.544**	1	.465**	.627**	.611**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000
	N	385	385	385	385	385	385	385	385	385	385	385
Kualitas Pelayanan	Pearson Correlation	.779**	.828**	.759**	.932**	.760**	.845**	.780**	.465**	1	.780**	.927**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000
	N	385	385	385	385	385	385	385	385	385	385	385
Kualitas Pelayanan	Pearson Correlation	.829**	.851**	.757**	.740**	.889**	.659**	.789**	.627**	.780**	1	.904**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000
	N	385	385	385	385	385	385	385	385	385	385	385
Total X1	Pearson Correlation	.902**	.916**	.876**	.925**	.910**	.862**	.875**	.611**	.927**	.904**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	385	385	385	385	385	385	385	385	385	385	385

** . Correlation is significant at the 0.01 level (2-tailed).

HASIL UJI RELIABILITAS VARIABEL KUALITAS PELAYANAN (X1)

Reliability Statistics	
Cronbach's Alpha	N of Items
.964	10

HASIL UJI VALIDITAS VARIABEL HARGA (X2)

Correlations										
		Harga	Harga	Harga	Harga	Harga	Harga	Harga	Harga	Total X2
Promosi	Pearson Correlation	1	.845**	.906**	.826**	.914**	.882**	.906**	.847**	.925**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.845**	1	.904**	.910**	.920**	.866**	.904**	.835**	.942**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.906**	.904**	1	.913**	.911**	.883**	1.000**	.821**	.960**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.826**	.910**	.913**	1	.885**	.936**	.913**	.914**	.970**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.914**	.920**	.911**	.885**	1	.882**	.911**	.842**	.948**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.882**	.866**	.883**	.936**	.882**	1	.883**	.988**	.964**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.906**	.904**	1.000**	.913**	.911**	.883**	1	.821**	.960**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000
	N	385	385	385	385	385	385	385	385	385
Promosi	Pearson Correlation	.847**	.835**	.821**	.914**	.842**	.988**	.821**	1	.934**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000
	N	385	385	385	385	385	385	385	385	385
Total X2	Pearson Correlation	.925**	.942**	.960**	.970**	.948**	.964**	.960**	.934**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
	N	385	385	385	385	385	385	385	385	385

**. Correlation is significant at the 0.01 level (2-tailed).

Kepuasan Pelanggan	Pearson Correlation	.553**	.297**	.350**	.298**	.553**	1	.350**	.350**	.588**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000
	N	385	385	385	385	385	385	385	385	385
Kepuasan Pelanggan	Pearson Correlation	.692**	.948**	1.000**	.625**	.692**	.350**	1	1.000**	.915**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000
	N	385	385	385	385	385	385	385	385	385
Kepuasan Pelanggan	Pearson Correlation	.692**	.948**	1.000**	.625**	.692**	.350**	1.000**	1	.915**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000
	N	385	385	385	385	385	385	385	385	385
Total Y	Pearson Correlation	.900**	.872**	.915**	.765**	.900**	.588**	.915**	.915**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
	N	385	385	385	385	385	385	385	385	385

** . Correlation is significant at the 0.01 level (2-tailed).

HASIL UJI RELIABILITAS VARIABEL KEPUASAN PELANGGAN (Y)

Reliability Statistics	
Cronbach's Alpha	N of Items
.937	8

LAMPIRAN 4
HASIL TABULASI RESPONDEN VARIABEL HARGA (X1)

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
1	5	5	5	5	5	5	5	5	5	5	55
2	4	4	4	4	4	4	4	4	4	4	44
3	3	4	4	5	3	4	4	3	5	3	42
4	4	4	4	4	4	4	4	4	4	4	44
5	2	2	2	1	1	2	2	2	1	1	18
6	5	4	5	5	5	5	4	5	5	5	53
7	5	4	4	4	5	4	4	4	4	5	47
8	2	2	2	1	1	2	2	2	1	1	18
9	4	4	4	4	4	4	4	4	4	4	44
10	3	4	4	5	4	4	4	4	5	4	45
11	3	3	3	3	3	3	3	3	3	3	32
12	4	4	4	4	4	4	4	4	4	4	44
13	2	2	2	1	1	2	2	2	1	1	18
14	4	4	4	4	4	4	4	4	4	4	44
15	5	4	5	5	5	5	4	5	5	5	53
16	5	4	4	4	5	4	4	4	4	5	47
17	5	4	5	5	4	4	4	4	5	4	48
18	5	5	5	5	5	5	5	5	5	5	55
19	4	4	4	4	4	4	4	4	4	4	44
20	3	3	3	3	3	2	3	2	2	3	30
21	3	3	3	3	3	3	3	3	3	2	31
22	3	3	3	3	3	3	2	3	4	3	34
23	3	4	3	3	4	3	4	3	3	4	37
24	2	2	2	1	1	2	2	2	1	1	18
25	3	4	4	5	4	4	4	4	5	4	45
26	3	4	3	3	4	3	4	3	3	4	37
27	5	4	4	5	4	5	4	3	5	4	48
28	5	5	5	5	5	4	5	4	5	5	52
29	5	5	5	5	5	5	5	5	5	5	55
30	5	4	5	5	5	5	4	5	5	5	53
31	4	4	4	4	4	4	4	4	4	2	40
32	2	2	2	1	1	2	2	2	1	1	18
33	4	4	4	4	4	4	4	4	4	4	44
34	5	4	5	5	5	5	4	5	5	5	53
35	5	4	4	4	5	4	4	4	4	5	47
36	5	4	5	5	4	4	4	4	5	4	48
37	5	5	5	5	5	5	5	5	5	2	50
38	2	2	4	4	4	4	4	4	4	4	40
39	3	4	4	5	4	4	4	4	5	4	45

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
40	3	3	4	2	3	1	3	5	2	3	30
41	5	5	5	5	5	5	5	4	5	5	54
42	2	2	2	1	1	2	2	2	1	1	18
43	3	4	4	5	4	4	4	4	5	4	45
44	3	4	3	3	4	3	4	3	3	4	37
45	5	4	4	5	4	5	4	3	5	4	48
46	5	5	5	5	5	4	5	4	5	5	52
47	5	5	5	5	5	5	5	5	5	5	55
48	5	4	5	5	5	5	4	5	5	5	53
49	3	3	3	3	3	2	3	2	2	3	30
50	3	3	3	3	3	3	3	3	3	2	31
51	3	3	3	3	3	3	2	3	4	3	34
52	3	4	3	3	4	3	4	3	3	4	37
53	5	4	5	5	5	5	4	5	5	5	53
54	5	4	4	4	5	4	4	4	4	5	47
55	5	4	5	5	4	4	4	4	5	4	48
56	5	5	5	5	5	5	5	5	5	5	55
57	2	3	4	2	4	4	4	4	4	4	39
58	3	4	4	5	3	4	4	3	5	3	42
59	3	3	4	2	3	1	3	5	2	3	30
60	5	5	5	5	5	5	5	4	5	5	54
61	3	3	3	3	3	2	3	2	2	3	30
62	3	3	3	3	3	3	3	3	3	2	31
63	3	3	3	3	3	3	2	3	4	3	34
64	2	2	2	1	1	2	2	2	1	1	18
65	3	4	4	5	4	4	4	4	5	4	45
66	3	4	3	3	4	3	4	3	3	4	37
67	4	4	5	5	5	5	5	5	5	5	53
68	2	2	2	1	1	2	2	2	1	1	18
69	3	4	4	5	4	4	4	4	5	4	45
70	3	4	3	3	4	3	4	3	3	4	37
71	3	4	4	5	3	4	4	3	5	3	42
72	4	4	4	4	2	3	3	4	4	4	40
73	4	4	2	2	2	4	4	4	4	4	38
74	5	4	5	5	5	5	4	5	5	5	53
75	5	4	4	4	5	4	4	4	4	5	47
76	2	2	2	1	1	2	2	2	1	1	18
77	3	3	3	3	3	2	3	2	2	3	30
78	3	3	3	3	3	3	3	3	3	2	31
79	3	3	3	3	3	3	2	3	4	3	34
80	3	4	3	3	4	3	4	3	3	4	37

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
81	4	4	4	2	2	2	2	4	2	4	34
82	5	4	2	4	4	3	2	4	4	4	40
83	5	4	5	5	5	5	4	5	5	5	53
84	5	4	4	4	5	4	4	4	4	5	47
85	5	5	5	5	5	5	4	4	4	4	51
86	5	5	5	4	5	5	4	5	4	5	52
87	4	4	4	4	2	4	2	2	2	4	36
88	3	4	4	5	3	4	4	3	5	3	42
89	3	3	4	2	3	1	3	5	2	3	30
90	5	5	5	5	5	5	5	4	5	5	54
91	5	5	5	5	5	5	4	4	4	4	51
92	2	4	2	2	2	2	4	4	4	4	34
93	3	4	4	5	3	4	4	3	5	3	42
94	4	4	3	2	3	2	4	4	4	4	38
95	4	4	4	4	4	4	2	2	4	4	40
96	5	4	5	5	5	5	4	5	5	5	53
97	5	4	4	4	5	4	4	4	4	5	47
98	2	2	2	1	1	2	2	2	1	1	18
99	3	3	3	3	3	2	3	2	2	3	30
100	3	3	3	3	3	3	3	3	3	2	31
101	3	3	3	3	3	3	2	3	4	3	34
102	3	4	3	3	4	3	4	3	3	4	37
103	4	4	4	4	4	4	4	4	4	4	44
104	4	4	4	4	2	5	4	4	4	4	43
105	5	4	5	5	5	5	4	5	5	5	53
106	5	4	4	4	5	4	4	4	4	5	47
107	5	5	5	5	5	5	5	5	5	2	50
108	5	5	5	5	5	5	5	5	5	5	55
109	4	4	1	2	2	4	4	4	4	4	37
110	4	4	4	4	2	5	4	4	4	4	43
111	3	3	4	2	3	1	3	5	2	3	30
112	5	5	5	5	5	5	5	4	5	5	54
113	5	4	4	4	5	4	4	4	4	5	47
114	5	4	5	5	4	4	4	4	5	4	48
115	5	5	5	5	5	5	5	5	5	5	55
116	4	4	4	4	4	1	1	4	4	4	38
117	3	4	4	5	3	4	4	3	5	3	42
118	3	3	4	2	3	1	3	5	2	3	30
119	5	5	5	5	5	5	5	4	5	5	54
120	2	3	3	3	3	3	3	3	3	3	32
121	3	3	3	3	3	3	2	2	3	3	31

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
122	1	1	2	2	3	3	3	3	3	3	27
123	3	4	3	3	4	3	4	3	3	4	37
124	5	4	4	5	4	5	4	3	5	4	48
125	5	5	5	5	5	4	5	4	5	5	52
126	5	5	5	5	2	2	2	5	5	5	46
127	5	4	5	5	5	5	4	5	5	5	53
128	4	4	4	2	2	2	1	1	4	4	32
129	4	4	4	1	1	2	4	4	4	4	36
130	4	4	4	4	4	4	2	2	1	3	36
131	5	4	5	5	5	5	4	5	5	5	53
132	5	4	4	4	5	4	4	4	4	5	47
133	5	4	5	5	4	4	4	4	5	4	48
134	5	5	5	5	5	5	5	5	5	5	55
135	4	4	4	4	4	4	4	4	4	2	39
136	3	4	4	5	3	4	4	3	5	3	42
137	3	3	4	2	3	1	3	5	2	3	30
138	3	3	3	3	3	3	2	3	2	1	27
139	3	3	3	3	3	3	3	3	3	2	31
140	3	3	3	3	3	3	2	3	4	3	34
141	3	4	3	3	4	3	4	3	3	4	37
142	4	4	1	1	2	2	4	4	4	4	34
143	3	4	4	5	3	4	4	3	5	3	42
144	3	3	4	2	3	1	3	5	2	3	30
145	5	5	5	5	5	5	5	4	5	5	54
146	4	4	4	4	4	4	4	4	4	2	39
147	3	3	3	3	3	3	2	2	2	2	29
148	3	3	3	3	3	3	2	3	2	1	27
149	3	4	3	3	4	3	4	3	3	4	37
150	5	4	4	5	4	5	4	3	5	4	48
151	5	5	5	5	5	4	5	4	5	5	52
152	5	5	1	1	2	2	2	5	5	5	38
153	5	4	5	5	5	5	4	5	5	5	53
154	4	4	4	1	3	2	1	4	4	4	35
155	4	2	2	4	4	2	4	2	4	4	36
156	2	1	2	4	2	4	4	4	4	4	35
157	5	4	5	5	5	5	4	5	5	5	53
158	5	4	4	4	5	4	4	4	4	5	47
159	5	4	5	5	4	4	4	4	5	4	48
160	5	5	5	5	5	2	2	2	5	5	46
161	4	4	4	4	4	4	4	4	4	4	44
162	3	4	4	5	3	4	4	3	5	3	42

[illegible]

[illegible]

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
327	3	4	3	3	4	3	4	3	3	4	37
328	5	4	4	5	4	5	4	3	5	4	48
329	5	5	5	5	5	4	5	4	5	5	52
330	5	5	5	5	5	5	5	5	5	5	55
331	3	4	4	5	3	4	4	3	5	3	42
332	3	3	4	2	3	1	3	5	2	3	30
333	5	5	5	5	5	5	5	4	5	5	54
334	3	3	3	3	3	3	3	3	3	3	33
335	2	2	2	1	1	2	2	2	1	1	18
336	3	3	3	3	3	3	3	3	3	3	33
337	3	4	3	3	4	3	4	3	3	4	37
338	5	4	4	5	4	5	4	3	5	4	48
339	5	5	5	5	5	4	5	4	5	5	52
340	5	5	5	5	5	5	5	5	5	5	55
341	3	4	4	5	3	4	4	3	5	3	42
342	3	3	4	2	3	1	3	5	2	3	30
343	5	5	5	5	5	5	5	4	5	5	54
344	3	3	3	3	3	3	3	3	3	3	33
345	2	2	2	1	1	2	2	2	1	1	18
346	3	3	3	3	3	3	3	3	3	3	33
347	3	4	3	3	4	3	4	3	3	4	37
348	3	3	4	2	3	1	3	5	2	3	30
349	5	5	5	5	5	5	5	4	5	5	54
350	3	3	3	3	3	3	3	3	3	3	33
351	2	2	2	1	1	2	2	2	1	1	18
352	3	3	3	3	3	3	3	3	3	3	33
353	3	4	3	3	4	3	4	3	3	4	37
354	5	4	4	5	4	5	4	3	5	4	48
355	5	5	5	5	5	4	5	4	5	5	52
356	5	5	5	5	5	5	5	5	5	5	55
357	3	4	4	5	3	4	4	3	5	3	42
358	3	3	4	2	3	1	3	5	2	3	30
359	5	5	5	5	5	5	5	4	5	5	54
360	3	3	3	3	3	3	3	3	3	3	33
361	2	2	2	1	1	2	2	2	1	1	18
362	3	3	3	3	3	3	3	3	3	3	33
363	3	4	3	3	4	3	4	3	3	4	37
364	5	4	4	5	4	5	4	3	5	4	48
365	5	5	5	5	5	4	5	4	5	5	52
366	5	5	5	5	5	5	5	5	5	5	55
367	3	4	4	5	3	4	4	3	5	3	42

No	X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	TotalX1
368	3	3	4	2	3	1	3	5	2	3	30
369	5	5	5	5	5	5	5	4	5	5	54
370	3	3	3	3	3	3	3	3	3	3	33
371	2	2	2	1	1	2	2	2	1	1	18
372	3	3	3	3	3	3	3	3	3	3	33
373	3	4	3	3	4	3	4	3	3	4	37
374	5	5	5	5	5	5	5	5	5	5	55
375	4	4	4	4	4	4	4	4	4	4	44
376	3	4	4	5	3	4	4	3	5	3	42
377	4	4	4	4	4	4	4	4	4	4	44
378	2	2	2	1	1	2	2	2	1	1	18
379	5	4	5	5	5	5	4	5	5	5	53
380	5	4	4	4	5	4	4	4	4	5	47
381	2	2	2	1	1	2	2	2	1	1	18
382	3	3	3	3	3	2	3	2	2	3	30
383	3	3	3	3	3	3	3	3	3	2	31
384	3	3	3	3	3	3	2	3	4	3	34
385	3	4	3	3	4	3	4	3	3	4	37

No	X2.1	X2.2	X2.3	X2.4	X2.5	X2.6	X2.7	X2.8	TotalX2
164	2	2	2	1	1	2	2	2	16
165	4	4	4	4	4	4	4	4	36
166	5	4	5	5	5	5	5	5	44
167	5	4	4	4	5	4	4	4	38
168	5	4	5	5	4	4	5	4	41
169	5	5	5	5	5	5	5	5	45
170	4	4	4	4	4	4	4	4	36
171	5	4	5	5	5	5	5	5	44
172	5	4	4	4	5	4	4	4	38
173	2	2	2	1	2	2	2	2	16
174	4	4	4	4	4	4	4	4	36
175	3	4	4	5	4	4	4	4	37
176	3	3	3	3	3	3	3	3	27
177	4	4	4	4	4	4	4	4	36
178	2	2	2	1	1	2	2	2	16
179	4	4	4	4	4	4	4	4	36
180	5	4	5	5	5	5	5	5	44
181	5	4	4	4	5	4	4	4	38
182	5	4	5	5	4	4	5	4	41
183	3	3	4	2	3	2	4	1	24
184	5	5	5	5	5	5	5	5	45
185	3	3	3	3	3	3	3	3	27
186	2	2	2	1	1	2	2	2	15
187	3	3	3	3	3	3	3	3	27
188	3	4	3	3	4	3	3	3	29
189	5	4	4	5	4	5	4	5	41
190	5	5	5	5	5	4	5	4	43
191	5	5	5	5	5	5	5	5	45
192	5	4	5	5	5	5	5	5	44
193	3	4	4	5	4	4	4	4	37
194	3	3	3	3	3	3	3	3	27
195	4	4	4	4	4	4	4	4	36
196	5	5	5	5	5	4	5	4	43
197	3	4	4	5	4	4	4	4	37
198	3	3	3	3	3	3	3	3	27
199	4	4	4	4	4	4	4	4	36
200	2	2	2	1	1	2	2	2	16
201	4	4	4	4	4	4	4	4	36
202	5	4	5	5	5	5	5	5	44
203	3	4	4	5	3	4	4	4	36
204	3	3	4	2	3	2	4	1	24

No	X2.1	X2.2	X2.3	X2.4	X2.5	X2.6	X2.7	X2.8	TotalX2
287	2	2	2	1	1	2	2	2	16
288	4	4	4	4	4	4	4	4	36
289	5	4	5	5	5	5	5	5	44
290	5	4	4	4	5	4	4	4	38
291	5	4	5	5	4	4	5	4	41
292	5	5	5	5	5	5	5	5	45
293	4	4	4	4	4	4	4	4	36
294	3	4	4	5	3	4	4	4	36
295	3	3	4	2	3	2	4	1	24
296	5	5	5	5	5	5	5	5	45
297	3	3	3	3	3	3	3	3	27
298	2	2	2	1	1	2	2	2	15
299	3	3	3	3	3	3	3	3	27
300	3	4	3	3	4	3	3	3	29
301	5	4	4	5	4	5	4	5	41
302	5	5	5	5	5	4	5	4	43
303	5	5	5	5	5	5	5	5	45
304	5	4	5	5	5	5	5	5	44
305	3	4	4	5	4	4	4	4	37
306	3	3	3	3	3	3	3	3	27
307	4	4	4	4	4	4	4	4	36
308	2	2	2	1	1	2	2	2	16
309	4	4	4	4	4	4	4	4	36
310	5	4	5	5	5	5	5	5	44
311	5	4	4	4	5	4	4	4	38
312	5	4	5	5	4	4	5	4	41
313	5	5	5	5	5	5	5	5	45
314	4	4	4	4	4	4	4	4	36
315	3	4	4	5	3	4	4	4	36
316	5	5	5	5	5	5	5	5	45
317	4	4	4	4	4	4	4	4	36
318	3	4	4	5	3	4	4	4	36
319	4	4	4	4	4	4	4	4	36
320	2	2	2	1	1	2	2	2	16
321	5	4	5	5	5	5	5	5	44
322	5	4	4	4	5	4	4	4	38
323	2	2	2	1	2	2	2	2	16
324	2	2	2	1	1	2	2	2	16
325	4	4	4	4	4	4	4	4	36
326	5	4	5	5	5	5	5	5	44
327	3	4	4	5	3	4	4	4	36

No	X2.1	X2.2	X2.3	X2.4	X2.5	X2.6	X2.7	X2.8	TotalX2
328	3	3	4	2	3	2	4	1	24
329	5	5	5	5	5	5	5	5	45
330	3	3	3	3	3	3	3	3	27
331	2	2	2	1	1	2	2	2	15
332	3	3	3	3	3	3	3	3	27
333	3	4	3	3	4	3	3	3	29
334	5	4	4	5	4	5	4	5	41
335	5	5	5	5	5	4	5	4	43
336	5	5	5	5	5	5	5	5	45
337	5	4	5	5	5	5	5	5	44
338	3	4	4	5	4	4	4	4	37
339	3	3	3	3	3	3	3	3	27
340	4	4	4	4	4	4	4	4	36
341	2	2	2	1	1	2	2	2	16
342	4	4	4	4	4	4	4	4	36
343	5	4	5	5	5	5	5	5	44
344	5	4	4	4	5	4	4	4	38
345	5	4	5	5	4	4	5	4	41
346	5	5	5	5	5	5	5	5	45
347	4	4	4	4	4	4	4	4	36
348	5	4	4	4	5	4	4	4	38
349	2	2	2	1	2	2	2	2	16
350	4	4	4	4	4	4	4	4	36
351	3	4	4	5	4	4	4	4	37
352	3	3	3	3	3	3	3	3	27
353	4	4	4	4	4	4	4	4	36
354	2	2	2	1	1	2	2	2	16
355	4	4	4	4	4	4	4	4	36
356	5	4	5	5	5	5	5	5	44
357	3	4	4	5	3	4	4	4	36
358	3	3	4	2	3	2	4	1	24
359	5	5	5	5	5	5	5	5	45
360	3	3	3	3	3	3	3	3	27
361	2	2	2	1	1	2	2	2	15
362	3	3	3	3	3	3	3	3	27
363	3	4	3	3	4	3	3	3	29
364	4	4	4	4	4	4	4	4	36
365	2	2	2	1	1	2	2	2	16
366	4	4	4	4	4	4	4	4	36
367	5	4	5	5	5	5	5	5	44
368	5	4	4	4	5	4	4	4	38

HASIL TABULASI RESPONDEN VARIABEL KEPUASAN PELANGGAN(Y)

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
1	4	4	4	3	4	4	4	4	31
2	5	5	5	5	5	5	5	5	40
3	4	4	4	4	4	3	4	4	31
4	4	4	4	4	4	4	4	4	32
5	4	4	4	5	4	4	4	4	33
6	5	5	5	5	5	5	5	5	40
7	4	4	4	4	4	3	4	4	31
8	2	2	2	3	2	2	2	2	17
9	4	4	4	4	4	4	4	4	32
10	5	4	4	4	5	5	4	4	35
11	2	3	3	3	2	3	3	3	22
12	5	5	5	5	5	2	5	5	37
13	5	5	5	5	5	5	5	5	40
14	4	5	5	4	4	4	5	5	36
15	5	4	4	5	5	5	4	4	36
16	3	5	5	5	3	3	5	5	34
17	5	5	5	5	5	5	5	5	40
18	5	5	5	5	5	5	5	5	40
19	4	4	4	4	4	5	4	4	33
20	4	3	3	5	4	3	3	3	28
21	4	4	4	3	4	4	4	4	31
22	5	5	5	5	5	5	5	5	40
23	4	4	4	4	4	3	4	4	31
24	4	4	4	4	4	4	4	4	32
25	4	4	4	5	4	4	4	4	33
26	3	4	4	3	3	3	4	4	28
27	4	3	4	4	4	5	4	4	32
28	5	5	5	5	5	4	5	5	39
29	5	5	5	5	5	5	5	5	40
30	5	4	5	5	5	4	5	5	38
31	5	4	4	4	5	5	4	4	35
32	2	3	3	3	2	3	3	3	22
33	5	5	5	5	5	2	5	5	37
34	5	5	5	5	5	5	5	5	40
35	4	5	5	4	4	4	5	5	36
36	5	4	4	5	5	5	4	4	36
37	3	5	5	5	3	3	5	5	34
38	5	5	5	5	5	5	5	5	40
39	5	5	5	5	5	5	5	5	40
40	4	4	4	4	4	5	4	4	33

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
123	5	4	4	4	5	5	4	4	35
124	2	3	3	3	2	3	3	3	22
125	5	5	5	5	5	2	5	5	37
126	5	5	5	5	5	5	5	5	40
127	4	5	5	4	4	4	5	5	36
128	5	4	4	5	5	5	4	4	36
129	4	3	3	5	4	3	3	3	28
130	4	4	4	3	4	4	4	4	31
131	5	5	5	5	5	5	5	5	40
132	4	4	4	4	4	3	4	4	31
133	4	4	4	4	4	4	4	4	32
134	4	4	4	5	4	4	4	4	33
135	3	4	4	3	3	3	4	4	28
136	4	3	4	4	4	5	4	4	32
137	5	5	5	5	5	4	5	5	39
138	5	5	5	5	5	5	5	5	40
139	5	4	5	5	5	4	5	5	38
140	5	4	4	4	5	5	4	4	35
141	2	3	3	3	2	3	3	3	22
142	5	5	5	5	5	2	5	5	37
143	4	4	4	4	4	4	4	4	32
144	5	4	4	4	5	5	4	4	35
145	2	3	3	3	2	3	3	3	22
146	5	5	5	5	5	2	5	5	37
147	5	5	5	5	5	5	5	5	40
148	4	5	5	4	4	4	5	5	36
149	5	4	4	5	5	5	4	4	36
150	4	3	3	5	4	3	3	3	28
151	4	4	4	3	4	4	4	4	31
152	5	5	5	5	5	5	5	5	40
153	4	4	4	4	4	3	4	4	31
154	4	4	4	4	4	4	4	4	32
155	4	4	4	5	4	4	4	4	33
156	3	4	4	3	3	3	4	4	28
157	4	3	4	4	4	5	4	4	32
158	5	5	5	5	5	4	5	5	39
159	5	5	5	5	5	5	5	5	40
160	5	4	5	5	5	4	5	5	38
161	5	4	4	4	5	5	4	4	35
162	2	3	3	3	2	3	3	3	22
163	5	5	5	5	5	2	5	5	37

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
164	5	5	5	5	5	5	5	5	40
165	4	5	5	4	4	4	5	5	36
166	5	4	4	5	5	5	4	4	36
167	3	5	5	5	3	3	5	5	34
168	5	5	5	5	5	5	5	5	40
169	5	5	5	5	5	5	5	5	40
170	4	4	4	4	4	5	4	4	33
171	5	5	5	5	5	5	5	5	40
172	4	4	4	4	4	3	4	4	31
173	2	2	2	3	2	2	2	2	17
174	4	4	4	4	4	4	4	4	32
175	5	4	4	4	5	5	4	4	35
176	2	3	3	3	2	3	3	3	22
177	5	5	5	5	5	2	5	5	37
178	5	5	5	5	5	5	5	5	40
179	4	5	5	4	4	4	5	5	36
180	5	4	4	5	5	5	4	4	36
181	3	5	5	5	3	3	5	5	34
182	5	5	5	5	5	5	5	5	40
183	4	4	4	3	4	4	4	4	31
184	5	5	5	5	5	5	5	5	40
185	4	4	4	4	4	3	4	4	31
186	4	4	4	4	4	4	4	4	32
187	4	4	4	5	4	4	4	4	33
188	3	4	4	3	3	3	4	4	28
189	4	3	4	4	4	5	4	4	32
190	5	5	5	5	5	4	5	5	39
191	5	5	5	5	5	5	5	5	40
192	5	4	5	5	5	4	5	5	38
193	5	4	4	4	5	5	4	4	35
194	2	3	3	3	2	3	3	3	22
195	5	5	5	5	5	2	5	5	37
196	4	4	4	4	4	4	4	4	32
197	5	4	4	4	5	5	4	4	35
198	2	3	3	3	2	3	3	3	22
199	5	5	5	5	5	2	5	5	37
200	5	5	5	5	5	5	5	5	40
201	4	5	5	4	4	4	5	5	36
202	5	4	4	5	5	5	4	4	36
203	4	3	3	5	4	3	3	3	28
204	4	4	4	3	4	4	4	4	31

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
205	5	5	5	5	5	5	5	5	40
206	4	4	4	4	4	3	4	4	31
207	4	4	4	4	4	4	4	4	32
208	4	4	4	5	4	4	4	4	33
209	3	4	4	3	3	3	4	4	28
210	4	3	4	4	4	5	4	4	32
211	5	5	5	5	5	4	5	5	39
212	5	5	5	5	5	5	5	5	40
213	5	4	5	5	5	4	5	5	38
214	5	4	4	4	5	5	4	4	35
215	2	3	3	3	2	3	3	3	22
216	5	5	5	5	5	2	5	5	37
217	5	5	5	5	5	5	5	5	40
218	4	5	5	4	4	4	5	5	36
219	5	4	4	5	5	5	4	4	36
220	3	5	5	5	3	3	5	5	34
221	5	5	5	5	5	5	5	5	40
222	5	5	5	5	5	5	5	5	40
223	4	4	4	4	4	5	4	4	33
224	4	4	4	4	4	3	4	4	31
225	2	2	2	3	2	2	2	2	17
226	4	4	4	4	4	4	4	4	32
227	5	4	4	4	5	5	4	4	35
228	2	3	3	3	2	3	3	3	22
229	5	5	5	5	5	2	5	5	37
230	5	5	5	5	5	5	5	5	40
231	4	5	5	4	4	4	5	5	36
232	5	4	4	5	5	5	4	4	36
233	4	3	3	5	4	3	3	3	28
234	4	4	4	3	4	4	4	4	31
235	5	5	5	5	5	5	5	5	40
236	4	4	4	4	4	3	4	4	31
237	4	4	4	4	4	4	4	4	32
238	4	4	4	5	4	4	4	4	33
239	3	4	4	3	3	3	4	4	28
240	4	3	4	4	4	5	4	4	32
241	5	5	5	5	5	4	5	5	39
242	5	5	5	5	5	5	5	5	40
243	5	4	5	5	5	4	5	5	38
244	5	4	4	4	5	5	4	4	35
245	2	3	3	3	2	3	3	3	22

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
246	5	5	5	5	5	2	5	5	37
247	4	4	4	4	4	4	4	4	32
248	5	4	4	4	5	5	4	4	35
249	2	3	3	3	2	3	3	3	22
250	5	5	5	5	5	2	5	5	37
251	5	5	5	5	5	5	5	5	40
252	4	5	5	4	4	4	5	5	36
253	5	4	4	5	5	5	4	4	36
254	4	3	3	5	4	3	3	3	28
255	4	4	4	3	4	4	4	4	31
256	5	5	5	5	5	5	5	5	40
257	4	4	4	4	4	3	4	4	31
258	4	4	4	4	4	4	4	4	32
259	4	4	4	5	4	4	4	4	33
260	3	4	4	3	3	3	4	4	28
261	4	3	4	4	4	5	4	4	32
262	5	5	5	5	5	4	5	5	39
263	5	5	5	5	5	5	5	5	40
264	5	4	5	5	5	4	5	5	38
265	5	4	4	4	5	5	4	4	35
266	2	3	3	3	2	3	3	3	22
267	5	5	5	5	5	2	5	5	37
268	5	5	5	5	5	5	5	5	40
269	4	5	5	4	4	4	5	5	36
270	5	4	4	5	5	5	4	4	36
271	3	5	5	5	3	3	5	5	34
272	5	5	5	5	5	5	5	5	40
273	5	5	5	5	5	5	5	5	40
274	4	4	4	4	4	5	4	4	33
275	4	4	4	3	4	4	4	4	31
276	5	5	5	5	5	5	5	5	40
277	4	4	4	4	4	3	4	4	31
278	4	4	4	4	4	4	4	4	32
279	4	4	4	5	4	4	4	4	33
280	5	5	5	5	5	5	5	5	40
281	4	4	4	4	4	3	4	4	31
282	2	2	2	3	2	2	2	2	17
283	4	4	4	4	4	4	4	4	32
284	5	4	4	4	5	5	4	4	35
285	2	3	3	3	2	3	3	3	22
286	5	5	5	5	5	2	5	5	37

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
287	5	5	5	5	5	5	5	5	40
288	4	5	5	4	4	4	5	5	36
289	5	4	4	5	5	5	4	4	36
290	3	5	5	5	3	3	5	5	34
291	5	5	5	5	5	5	5	5	40
292	5	5	5	5	5	5	5	5	40
293	4	4	4	4	4	5	4	4	33
294	4	3	3	5	4	3	3	3	28
295	4	4	4	3	4	4	4	4	31
296	5	5	5	5	5	5	5	5	40
297	4	4	4	4	4	3	4	4	31
298	4	4	4	4	4	4	4	4	32
299	4	4	4	5	4	4	4	4	33
300	3	4	4	3	3	3	4	4	28
301	4	3	4	4	4	5	4	4	32
302	5	5	5	5	5	4	5	5	39
303	5	5	5	5	5	5	5	5	40
304	5	4	5	5	5	4	5	5	38
305	5	4	4	4	5	5	4	4	35
306	2	3	3	3	2	3	3	3	22
307	5	5	5	5	5	2	5	5	37
308	5	5	5	5	5	5	5	5	40
309	4	5	5	4	4	4	5	5	36
310	5	4	4	5	5	5	4	4	36
311	3	5	5	5	3	3	5	5	34
312	5	5	5	5	5	5	5	5	40
313	5	5	5	5	5	5	5	5	40
314	4	4	4	4	4	5	4	4	33
315	4	3	3	5	4	3	3	3	28
316	4	4	4	3	4	4	4	4	31
317	5	5	5	5	5	5	5	5	40
318	4	4	4	4	4	3	4	4	31
319	4	4	4	4	4	4	4	4	32
320	4	4	4	5	4	4	4	4	33
321	5	5	5	5	5	5	5	5	40
322	4	4	4	4	4	3	4	4	31
323	2	2	2	3	2	2	2	2	17
324	5	5	5	5	5	5	5	5	40
325	4	5	5	4	4	4	5	5	36
326	5	4	4	5	5	5	4	4	36
327	4	3	3	5	4	3	3	3	28

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
328	4	4	4	3	4	4	4	4	31
329	5	5	5	5	5	5	5	5	40
330	4	4	4	4	4	3	4	4	31
331	4	4	4	4	4	4	4	4	32
332	4	4	4	5	4	4	4	4	33
333	3	4	4	3	3	3	4	4	28
334	4	3	4	4	4	5	4	4	32
335	5	5	5	5	5	4	5	5	39
336	5	5	5	5	5	5	5	5	40
337	5	4	5	5	5	4	5	5	38
338	5	4	4	4	5	5	4	4	35
339	2	3	3	3	2	3	3	3	22
340	5	5	5	5	5	2	5	5	37
341	5	5	5	5	5	5	5	5	40
342	4	5	5	4	4	4	5	5	36
343	5	4	4	5	5	5	4	4	36
344	3	5	5	5	3	3	5	5	34
345	5	5	5	5	5	5	5	5	40
346	5	5	5	5	5	5	5	5	40
347	4	4	4	4	4	5	4	4	33
348	4	4	4	4	4	3	4	4	31
349	2	2	2	3	2	2	2	2	17
350	4	4	4	4	4	4	4	4	32
351	5	4	4	4	5	5	4	4	35
352	2	3	3	3	2	3	3	3	22
353	5	5	5	5	5	2	5	5	37
354	5	5	5	5	5	5	5	5	40
355	4	5	5	4	4	4	5	5	36
356	5	4	4	5	5	5	4	4	36
357	4	3	3	5	4	3	3	3	28
358	4	4	4	3	4	4	4	4	31
359	5	5	5	5	5	5	5	5	40
360	4	4	4	4	4	3	4	4	31
361	4	4	4	4	4	4	4	4	32
362	4	4	4	5	4	4	4	4	33
363	3	4	4	3	3	3	4	4	28
364	5	5	5	5	5	2	5	5	37
365	5	5	5	5	5	5	5	5	40
366	4	5	5	4	4	4	5	5	36
367	5	4	4	5	5	5	4	4	36
368	3	5	5	5	3	3	5	5	34

No	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	TotalY
369	5	5	5	5	5	5	5	5	40
370	5	5	5	5	5	5	5	5	40
371	4	4	4	4	4	5	4	4	33
372	4	3	3	5	4	3	3	3	28
373	4	4	4	3	4	4	4	4	31
374	5	5	5	5	5	5	5	5	40
375	4	4	4	4	4	3	4	4	31
376	4	4	4	4	4	4	4	4	32
377	4	4	4	5	4	4	4	4	33
378	3	4	4	3	3	3	4	4	28
379	4	3	4	4	4	5	4	4	32
380	5	5	5	5	5	4	5	5	39
381	5	5	5	5	5	5	5	5	40
382	5	4	5	5	5	4	5	5	38
383	5	4	4	4	5	5	4	4	35
384	2	3	3	3	2	3	3	3	22
385	5	5	5	5	5	2	5	5	37

LAMPIRAN 5 PROFIL RESPONDEN

Jenis Kelamin

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Laki-laki	201	52.2	52.2	52.2
	Perempuan	184	47.8	47.8	100.0
	Total	385	100.0	100.0	

Usia

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	12 - 17 Tahun	21	5.5	5.5	5.5
	18-23 Tahun	121	31.4	31.4	36.9
	24-29 Tahun	169	43.9	43.9	80.8
	30-35 Tahun	58	15.1	15.1	95.8
	Diatas 36 Tahun	16	4.2	4.2	100.0
	Total	385	100.0	100.0	

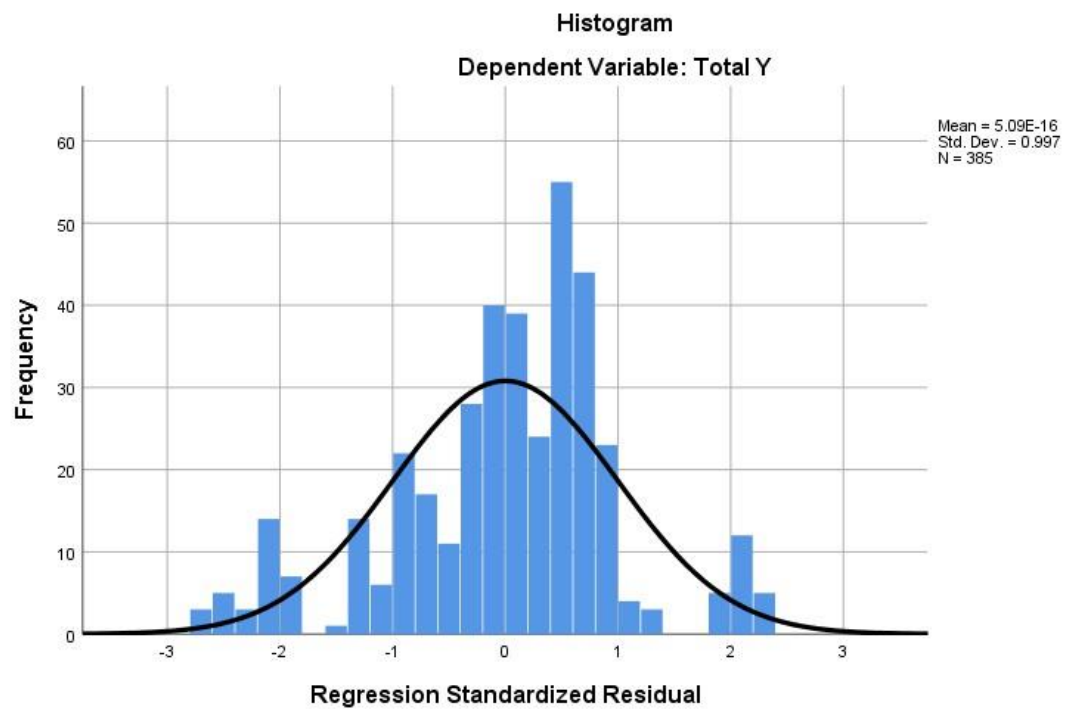
Pekerjaan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pelajar/Mahasiswa	124	32.2	32.2	32.2
	PNS	71	18.4	18.4	50.6
	Pegawai Swasta	118	30.6	30.6	81.3
	Wirausaha	60	15.6	15.6	96.9
	Lainnya	12	3.1	3.1	100.0
	Total	385	100.0	100.0	

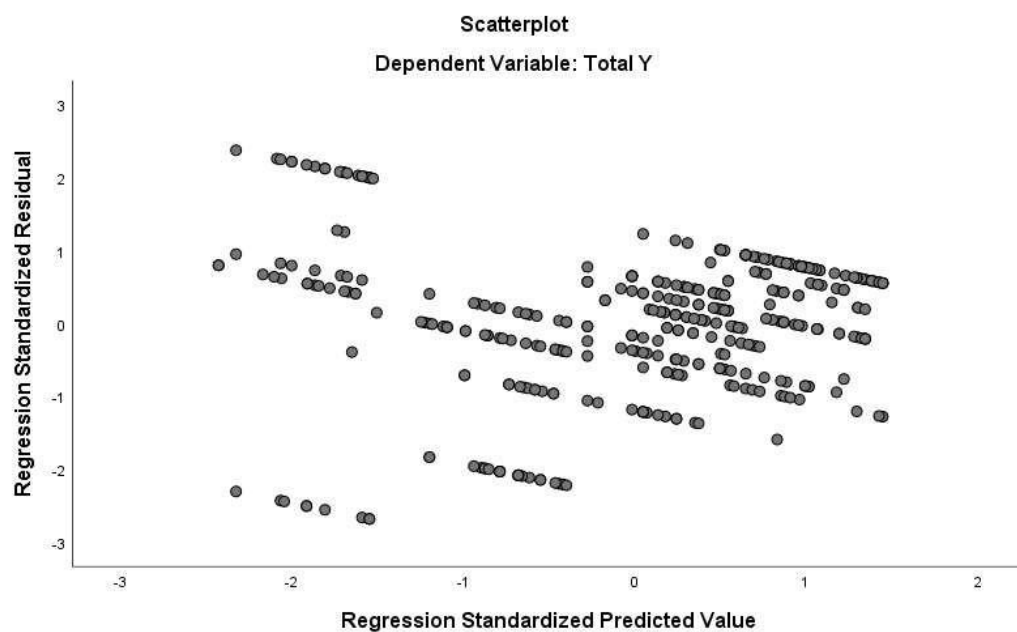
Penghasilan Perbulan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Rp. 1.000.000-Rp. 2.000.000	43	11.2	11.2	11.2
	Rp. 2.100.000 - Rp. 3.000.000	68	17.7	17.7	28.8
	Rp. 3.100.000 - Rp. 4.000.000	120	31.2	31.2	60.0
	> Rp. 4.000.000	154	40.0	40.0	100.0
	Total	385	100.0	100.0	

LAMPIRAN 6
OUTPUT UJI ASUMSI KLASIK
Output Uji Normalitas



Output Uji Heteroskedastisitas



LAMPIRAN 6
OTPUT UJI HIPOTESIS
Output Uji Multikolinearitas, Regresi Berganda dan Uji t

Output Uji F

ANOVA^a						
Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2165.295	2	1082.648	44.794	.000 ^b
	Residual	9232.663	382	24.169		
	Total	11397.958	384			

a. Dependent Variable: Total Y

b. Predictors: (Constant), Total X2, Total X1

Output Uji t

Coefficients^a								
Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	23.513	1.336		17.598	.000		
	Total X1	.051	.023	.104	2.255	.025	.996	1.004
	Total X2	.243	.026	.430	9.314	.000	.996	1.004

a. Dependent Variable: Total Y

Output Uji Koefisien Determinasi

Model Summary ^b				
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.436 ^a	.190	.186	4.916

a. Predictors: (Constant), Total X2, Total X1

b. Dependent Variable: Total Y

LAMPIRAN 7 OUTPUT UJI LINIERITAS

ANOVA Tabel

			Sum of Squares	df	Mean Square	F	Sig.
Total Y * Total X1	Between Groups	(Combined)	713.591	26	27.446	.920	.581
		Linearity	68.499	1	68.499	2.295	.131
		Deviation from Linearity	645.092	25	25.804	.865	.656
	Within Groups		10684.368	358	29.845		
	Total		11397.958	384			

ANOVA Tabel

			Sum of Squares	df	Mean Square	F	Sig.
Total Y * Total X2	Between Groups	(Combined)	4564.397	11	4.22	1,990	.018
		Linearity	2042.390	1	2042.390	11.191	.005
		Deviation from Linearity	2522.007	10	252.201	1.278	.213
	Within Groups		6833.561	373	18.321		
	Total		11397.958	384			

LAMPIRAN 8

OUTPUT KORELASI

Correlations		Total X1	Total X2	Total Y
Total X1	Pearson Correlation	1	-.062	.078
	Sig. (2-tailed)		.227	.129
	N	385	385	385
Total X2	Pearson Correlation	-.062	1	.423**
	Sig. (2-tailed)	.227		.000
	N	385	385	385
Total Y	Pearson Correlation	.078	.423**	1
	Sig. (2-tailed)	.129	.000	
	N	385	385	385

** . Correlation is significant at the 0.01 level (2-tailed).

LAMPIRAN 9
OTPUT DESKRIPTIF VARIABEL
KUALITAS PELAYANAN (X1)

Statistics												
		Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Kualitas Pelayanan	Total X1
N	Valid	385	385	385	385	385	385	385	385	385	385	385
	Missing	0	0	0	0	0	0	0	0	0	0	0
Mean		3.72	3.76	3.78	3.66	3.61	3.49	3.68	3.57	3.70	3.63	40.12
Median		3.00	4.00	4.00	4.00	4.00	4.00	4.00	3.00	4.00	4.00	40.00
Mode		3	4	4	5	3	5	4	3	5	3	33
Std. Deviation		1.087	.928	1.006	1.383	1.218	1.244	.987	.968	1.364	1.221	11.050
Variance		1.182	.861	1.012	1.913	1.483	1.547	.975	.938	1.861	1.490	122.113
Range		4	4	4	4	4	4	4	4	4	4	37
Minimum		1	1	1	1	1	1	1	1	1	1	18
Maximum		5	5	5	5	5	5	5	5	5	5	55
Sum		1432	1447	1454	1408	1391	1345	1415	1376	1425	1396	15447
Percentiles	25	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	33.00
	50	3.00	4.00	4.00	4.00	4.00	4.00	4.00	3.00	4.00	4.00	40.00
	75	5.00	4.00	5.00	5.00	5.00	5.00	4.00	4.00	5.00	5.00	52.00

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.3	.3	.3
	2	41	10.6	10.6	10.9
	3	167	43.4	43.4	54.3
	4	32	8.3	8.3	62.6
	5	144	37.4	37.4	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	2	.5	.5	.5
	2	38	9.9	9.9	10.4
	3	97	25.2	25.2	35.6
	4	162	42.1	42.1	77.7
	5	86	22.3	22.3	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	.8	.8	.8
	2	42	10.9	10.9	11.7
	3	103	26.8	26.8	38.4
	4	127	33.0	33.0	71.4
	5	110	28.6	28.6	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	40	10.4	10.4	10.4
	2	38	9.9	9.9	20.3
	3	102	26.5	26.5	46.8
	4	39	10.1	10.1	56.9
	5	166	43.1	43.1	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	37	9.6	9.6	9.6
	2	13	3.4	3.4	13.0
	3	127	33.0	33.0	46.0
	4	93	24.2	24.2	70.1
	5	115	29.9	29.9	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	31	8.1	8.1	8.1
	2	53	13.8	13.8	21.8
	3	99	25.7	25.7	47.5
	4	99	25.7	25.7	73.2
	5	103	26.8	26.8	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	.8	.8	.8
	2	55	14.3	14.3	15.1
	3	87	22.6	22.6	37.7
	4	159	41.3	41.3	79.0
	5	81	21.0	21.0	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.3	.3	.3
	2	49	12.7	12.7	13.0
	3	144	37.4	37.4	50.4
	4	110	28.6	28.6	79.0
	5	81	21.0	21.0	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	37	9.6	9.6	9.6
	2	41	10.6	10.6	20.3
	3	87	22.6	22.6	42.9
	4	55	14.3	14.3	57.1
	5	165	42.9	42.9	100.0
	Total	385	100.0	100.0	

Kualitas Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	38	9.9	9.9	9.9
	2	14	3.6	3.6	13.5
	3	115	29.9	29.9	43.4
	4	105	27.3	27.3	70.6
	5	113	29.4	29.4	100.0
	Total	385	100.0	100.0	

VARIABEL HARGA (X2)

		Statistics								Total X2
		Harga	Harga	Harga	Harga	Harga	Harga	Harga	Harga	
N	Valid	385	385	385	385	385	385	385	385	385
	Missing	0	0	0	0	0	0	0	0	0
Mean		3.81	3.72	3.86	3.78	3.72	3.73	3.86	3.70	34.02
Median		4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	36.00
Mode		5	4	4	5	4	4	4	4	36
Std. Deviation		1.107	.907	1.009	1.404	1.274	1.021	1.009	1.091	9.623
Variance		1.225	.822	1.019	1.971	1.623	1.041	1.019	1.191	92.599
Range		3	3	3	4	4	3	3	4	30
Minimum		2	2	2	1	1	2	2	1	15
Maximum		5	5	5	5	5	5	5	5	45
Sum		1468	1432	1485	1454	1433	1436	1485	1423	13096
Percentiles	25	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	27.00
	50	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	36.00
	75	5.00	4.00	5.00	5.00	5.00	4.00	5.00	4.00	43.00

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	55	14.3	14.3	14.3
	3	113	29.4	29.4	43.6
	4	66	17.1	17.1	60.8
	5	151	39.2	39.2	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	55	14.3	14.3	14.3
	3	62	16.1	16.1	30.4
	4	204	53.0	53.0	83.4
	5	64	16.6	16.6	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	55	14.3	14.3	14.3
	3	62	16.1	16.1	30.4
	4	151	39.2	39.2	69.6
	5	117	30.4	30.4	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	55	14.3	14.3	14.3
	2	13	3.4	3.4	17.7
	3	62	16.1	16.1	33.8
	4	88	22.9	22.9	56.6
	5	167	43.4	43.4	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	46	11.9	11.9	11.9
	2	9	2.3	2.3	14.3
	3	77	20.0	20.0	34.3
	4	127	33.0	33.0	67.3
	5	126	32.7	32.7	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	68	17.7	17.7	17.7
	3	62	16.1	16.1	33.8
	4	161	41.8	41.8	75.6
	5	94	24.4	24.4	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	55	14.3	14.3	14.3
	3	62	16.1	16.1	30.4
	4	151	39.2	39.2	69.6
	5	117	30.4	30.4	100.0
	Total	385	100.0	100.0	

		Harga			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	13	3.4	3.4	3.4
	2	55	14.3	14.3	17.7
	3	62	16.1	16.1	33.8
	4	161	41.8	41.8	75.6
	5	94	24.4	24.4	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	32	8.3	8.3	8.3
	3	26	6.8	6.8	15.1
	4	152	39.5	39.5	54.5
	5	175	45.5	45.5	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	2.3	2.3	2.3
	3	50	13.0	13.0	15.3
	4	173	44.9	44.9	60.3
	5	153	39.7	39.7	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	2.3	2.3	2.3
	3	38	9.9	9.9	12.2
	4	173	44.9	44.9	57.1
	5	165	42.9	42.9	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	63	16.4	16.4	16.4
	4	124	32.2	32.2	48.6
	5	198	51.4	51.4	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	32	8.3	8.3	8.3
	3	26	6.8	6.8	15.1
	4	152	39.5	39.5	54.5
	5	175	45.5	45.5	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	33	8.6	8.6	8.6
	3	91	23.6	23.6	32.2
	4	110	28.6	28.6	60.8
	5	151	39.2	39.2	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	2.3	2.3	2.3
	3	38	9.9	9.9	12.2
	4	173	44.9	44.9	57.1
	5	165	42.9	42.9	100.0
	Total	385	100.0	100.0	

Kepuasan Pelanggan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	2.3	2.3	2.3
	3	38	9.9	9.9	12.2
	4	173	44.9	44.9	57.1
	5	165	42.9	42.9	100.0
	Total	385	100.0	100.0	

LAMPIRAN 10
TABEL r

	0,1	0,05	0,02	0,01	0,001
DF = n-2	r 0,005	r 0,05	r 0,025	r 0,01	r 0,001
1	0,9877	0,9969	0,9995	0,9999	1,0000
2	0,9000	0,9500	0,9800	0,9900	0,9990
3	0,8054	0,8783	0,9343	0,9587	0,9911
4	0,7293	0,8114	0,8822	0,9172	0,9741
5	0,6694	0,7545	0,8329	0,8745	0,9509
6	0,6215	0,7067	0,7887	0,8343	0,9249
7	0,5822	0,6664	0,7498	0,7977	0,8983
8	0,5494	0,6319	0,7155	0,7646	0,8721
9	0,5214	0,6021	0,6851	0,7348	0,8470
10	0,4973	0,5760	0,6581	0,7079	0,8233
11	0,4762	0,5529	0,6339	0,6835	0,8010
12	0,4575	0,5324	0,6120	0,6614	0,7800
13	0,4409	0,5140	0,5923	0,6411	0,7604
14	0,4259	0,4973	0,5742	0,6226	0,7419
15	0,4124	0,4821	0,5577	0,6055	0,7247
16	0,4000	0,4683	0,5425	0,5897	0,7084
17	0,3887	0,4555	0,5285	0,5751	0,6932
18	0,3783	0,4438	0,5155	0,5614	0,6788
19	0,3687	0,4329	0,5034	0,5487	0,6652
20	0,3598	0,4227	0,4921	0,5368	0,6524
21	0,3515	0,4132	0,4815	0,5256	0,6402
22	0,3438	0,4044	0,4716	0,5151	0,6287
23	0,3365	0,3961	0,4622	0,5052	0,6178
24	0,3297	0,3882	0,4534	0,4958	0,6074
25	0,3233	0,3809	0,4451	0,4869	0,5974
26	0,3172	0,3739	0,4372	0,4785	0,5880
27	0,3115	0,3673	0,4297	0,4705	0,5790
28	0,3061	0,3610	0,4226	0,4629	0,5703
29	0,3009	0,3550	0,4158	0,4556	0,5620
30	0,2960	0,3494	0,4093	0,4487	0,5541
31	0,2913	0,3440	0,4032	0,4421	0,5465
32	0,2869	0,3388	0,3972	0,4357	0,5392
33	0,2826	0,3338	0,3916	0,4296	0,5322
34	0,2785	0,3291	0,3862	0,4238	0,5254
35	0,2746	0,3246	0,3810	0,4182	0,5189
36	0,2709	0,3202	0,3760	0,4128	0,5126
37	0,2673	0,3160	0,3712	0,4076	0,5066
38	0,2638	0,3120	0,3665	0,4026	0,5007
39	0,2605	0,3081	0,3621	0,3978	0,4950
40	0,2573	0,3044	0,3578	0,3932	0,4896

LAMPIRAN 11
TABEL t

d.f.	TINGKAT SIGNIFIKANSI						
dua sisi	20%	10%	5%	2%	1%	0,2%	0,1%
satu sisi	10%	5%	2,5%	1%	0,5%	0,1%	0,05%
374	1,284	1,649	1,966	2,336	2,589	3,112	3,317
375	1,284	1,649	1,966	2,336	2,589	3,112	3,317
376	1,284	1,649	1,966	2,336	2,589	3,112	3,317
377	1,284	1,649	1,966	2,336	2,589	3,112	3,317
378	1,284	1,649	1,966	2,336	2,589	3,112	3,316
379	1,284	1,649	1,966	2,336	2,589	3,112	3,316
380	1,284	1,649	1,966	2,336	2,589	3,112	3,316
381	1,284	1,649	1,966	2,336	2,589	3,112	3,316
382	1,284	1,649	1,966	2,336	2,589	3,112	3,316
383	1,284	1,649	1,966	2,336	2,589	3,112	3,316
384	1,284	1,649	1,966	2,336	2,589	3,112	3,316
385	1,284	1,649	1,966	2,336	2,589	3,112	3,316

LAMPIRAN 12
TABEL F

	DF	NUMERATOR								
DENUMERATOR		1	2	3	4	5	30	40	60	120
	370	3,8667140	3,0201189	2,6290329	2,3960686	2,2383820	1,4901128	1,4271764	1,3549782	1,2665221
	371	3,8666456	3,0200528	2,6289676	2,3960032	2,2383162	1,4900294	1,4270875	1,3548801	1,2664052
	372	3,8665776	3,0199871	2,6289025	2,3959381	2,2382507	1,4899465	1,4269990	1,3547825	1,2662888
	373	3,8665099	3,0199217	2,6288378	2,3958734	2,2381856	1,4898640	1,4269110	1,3546855	1,2661730
	374	3,8664426	3,0198567	2,6287735	2,3958090	2,2381208	1,4897819	1,4268235	1,3545889	1,2660579
	375	3,8663756	3,0197920	2,6287095	2,3957450	2,2380564	1,4897003	1,4267364	1,3544928	1,2659433
	376	3,8663091	3,0197277	2,6286459	2,3956813	2,2379924	1,4896191	1,4266498	1,3543973	1,2658293
	377	3,8662428	3,0196637	2,6285826	2,3956180	2,2379286	1,4895384	1,4265637	1,3543022	1,2657159
	378	3,8661770	3,0196000	2,6285196	2,3955549	2,2378652	1,4894580	1,4264780	1,3542077	1,2656031
	379	3,8661114	3,0195367	2,6284570	2,3954923	2,2378022	1,4893781	1,4263928	1,3541136	1,2654908
	380	3,8660462	3,0194738	2,6283946	2,3954299	2,2377395	1,4892986	1,4263080	1,3540201	1,2653792
	381	3,8659814	3,0194111	2,6283327	2,3953679	2,2376771	1,4892196	1,4262236	1,3539270	1,2652681
	382	3,8659169	3,0193488	2,6282710	2,3953062	2,2376150	1,4891409	1,4261397	1,3538344	1,2651575
	383	3,8658527	3,0192868	2,6282097	2,3952449	2,2375533	1,4890627	1,4260562	1,3537422	1,2650475
	384	3,8657889	3,0192252	2,6281487	2,3951838	2,2374919	1,4889848	1,4259732	1,3536506	1,2649381
	385	3,8657254	3,0191638	2,6280880	2,3951231	2,2374308	1,4889074	1,4258905	1,3535594	1,2648292